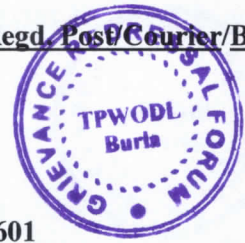


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



Ref: GRF/Burla/Div/JED/ (Final Order)/ 1903 (4)

Date: 30/08/24

Present: Sri A.K.Satapathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/522/2024			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Jayanarayan Padhan At/Po-Raghunathpali Dist- Jharsuguda 768213	4135-2401-2570	6264604639	
3	Respondent/s	SDO-II(E),JED, TPWODL,Jharsuguda		Division J.E.D, TPWODL, Jharsuguda	
4	Date of Application	23.08.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	23.08.2024			
9	Date of Order	30/08/24			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: ESO Office, Raghunathpali

Appeared

For the Complainant- Jayanarayan Padhan



For the Respondent - SDO-II(E), JED, TPWODL, Jharsuguda.

GRF Case No- BRL/522/2024

Jayanarayan Padhan
At/Po-Raghunathpali
Dist- Jharsuguda.
Consumer No.- 4135-2401-2570

COMPLAINANT

VRS

SDO-II(E), JED, TPWODL, Jharsuguda

OPPOSITE PARTY

GIST OF THE CASE

Jayanarayan Padhan has appeared the hearing on Dt. 23.08.2024 at ESO Office, Raghunathpali and submitted a written complaint wherein he has stated about billing dispute- bill served in June 2024 was higher & request to revise/rectify the bill.

SUBMISSION OF OPPOSITE PARTY

The Opposite Party has submitted a PVR carried on 28.08.2024 but no other relevant documents has been submitted in this case.

OBSERVATION

The case is pursued with all documents available in records submitted by the complainant and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-DOM consumer having CD 1KW with date of initial power supply 30.10.2018 as seen from FG/Samadhan App. The complainant has raised objection on billing dispute as mentioned in GIST with prayer to revise the bill. This Forum has gone through the billing data base & records and found that bills were raised in accordance to meter reading where it is seen that the photo of the meter along with its reading is available in the data base/FG portal. Nothing found incorrect in billing raised during June 2024.

Hence, the instance case petition is hereby dismissed as bears no merit.

Accordingly, the case is disposed of.

(B. Mahapatra)

(Co-Opted Member)
Co-opted Member

(A.P. Sahu)

Member (Finance)
Member

(A.K. Satpathy)

President
President

Grievance Redressal Forum
TPWODL, Burla - 768017

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- Copy to:-
1. Jayanarayan Padhan, At/Po-Raghunathpali, Dist- Jharsuguda.
 2. Sub-Divisional Officer (Elect.)-II, TPWODL, Jharsuguda with the direction to serve one copy of the order to the Complainant/Consumer.
 3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.
 4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".